



SkyLine Employees Give the Gift of Life

With the critical need for blood donations for the American Red Cross, SkyLine continued its schedule of hosting a blood drive for employees in February, and we look forward to when we can make this open for community members to also participate when it is safe to do so. Special thanks to the individuals who were able to provide a total of 33 units. Our next employee blood drive will take place on August 24, and we'll keep you posted in the event it can be open to the public.



SkyLine Health and Safety Director Joey Burgess was among our team of donors at February's blood drive, which was held at our new Annex location on Highway 194 in West Jefferson.



We welcomed our Winston-Salem-based Account Manager with the American Red Cross, Chris Newman, whose pictured with our faithful local volunteers Judy Neaves and Wanda Gervasi.



Our donors, including Brandon Miller, Erik Lyons and Matthew Ball, received a \$10 Amazon gift card from the Red Cross and enjoyed tasty snacks and an assortment of waters, juices and soft drinks for replenishment when they finished their blood donations.

SkyLine's CallTree Service Can Deliver!

CallTree is an automated messaging service that can deliver phone calls, emails and even text messages. Ideal for schools, churches, small businesses, restaurants and other organizations, it allows you to turn your landline phone into a powerful messaging service. What makes CallTree so valuable is that it allows the user to deliver a timely, consistent message to groups large and small alike, plus it can be set to make multiple call attempts to reach individuals on your calling list. Contact everyone on your entire list with a single message from your mobile app or your computer and phone!

Just a few of the possible applications for this convenient automated messaging service include:

- Meeting reminders
- Weather cancellations
- Service changes and outages
- Appointment reminders
- Non-pay reminders
- Marketing & promotions



To find out more or to sign up for this valuable and affordable voice messaging service, please call your local SkyLine Customer Service Center at 118.

April is National Safe Digging Month



Each year, lives are endangered, money and time are wasted and property is destroyed because individuals fail to follow safe digging practices.

The "One-Call" system, which is free to the excavator as well as the homeowner, helps those who dig comply with the safety rules and regulations of the construction industry.

In a typical neighborhood, a complex web of utility lines are buried under lawns, sidewalks and driveways. When digging, one wrong move might cause the community of residents to be cut off from heat, electricity, telephones, water, 911 calls and other vital services. When you make the free call to the One-Call Center, the One-Call staff notifies their member utilities to mark the ground with color-coded paint. After the utilities are marked in your work area, you have taken the first step to avoid damage or injury.

In fact, North Carolina state law requires homeowners, contractors and excavators to contact the One-Call Center at least two business days before digging. "Taking care where you dig with a shovel or backhoe can not only prevent damage to underground utilities, but the potential loss of life as well," says Matthew Ball, SkyLine Facilities and Outside Plant Engineer and current chairperson of the Ashe/Alleghany Utilities Coordinating Committee (UCC).

The "Dig Safely" campaign is the centerpiece of the North Carolina Utility Notification Center's efforts to increase public awareness of North Carolina excavation laws and safe digging practices.

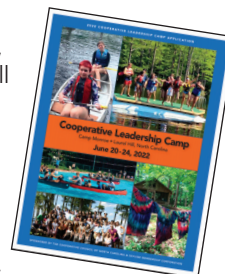
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Co-op Camp Returns in 2022 with a New Location



The Cooperative Council of North Carolina has announced a new site for its annual Cooperative Leadership Camp, a weeklong summer program for high school students sponsored by cooperative organizations throughout the state, including SkyLine.

Scheduled June 20 through 24, the overnight camping program will take place at the lakefront Camp Monroe in Laurel Hill, North Carolina (southeast of Charlotte and a three-plus hour drive from the SkyLine/SkyBest service area). This new location replaces the original camp location at the FFA Center at White Lake and shortens the distance for students traveling from the western part of the state.



Co-op Camp is an experiential learning process where the teens form a worker/owner T-shirt cooperative, elect a board, hire a general manager, and design, produce and distribute T-shirts. Throughout the week, they learn about leadership, cooperative governance,

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NEED TO CONTACT US?

CUSTOMER SERVICE

LOCAL
118

TOLL-FREE

1-800-759-2226

REPAIR SERVICE, 24/7

LOCAL
611

TOLL-FREE

1-877-475-9546

Additional Local Repair Service Numbers:

ALLEGHANY

336-372-4444
(10-DIGIT DIALING)

ASHE

336-982-3111
(10-DIGIT DIALING)

AVERY

898-9250

WATAUGA

297-4811

JOHNSON

739-4500

LENOIR

929-2872

INTERNET TECH SUPPORT, 24/7

TOLL-FREE

1-866-759-7591

WORTH NOTING:

Monday, April 11
Co-op Camp Application Deadline

Monday, April 17
SkyLine Offices Close for Easter Holiday

STAFF:

Kim Shepherd
Chief Executive Officer

Brian Tester
Chief Operations Officer

Angie Poe
Customer Service Manager

Jamey Jenkins
Retail Sales Manager

Karen P. Powell
Public Relations Administrator & Editor



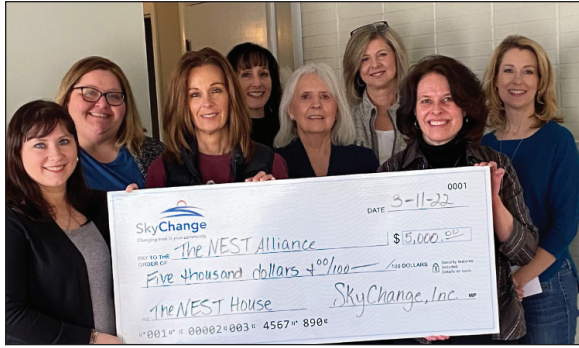
www.facebook.com/SkyLineSkyBest
www.twitter.com/SkyLineSkyBest
www.instagram.com/Skyline.SkyBest

The North Carolina One Call Center provides a toll-free telephone number, 8-1-1, to help reduce damages to underground facilities, thereby reducing the loss of service to the public and the loss of time and money to excavators, utilities and taxpayers. And, our Johnson County customers also can contact the Tennessee One-Call Center by dialing 8-1-1 from their homes or businesses.

Provide the following information when you call:

- Location of work – street address, county and town
- Nearest cross street
- Area to be marked
- Date and time of excavation or digging
- Type of work
- Your name and number or the contractor's information

So, be safe, not sorry: Know what's below...
Call before you dig... Dial 811.



SkyChange Supports the NEST House

SkyChange has presented a \$5,000 donation to the NEST Alliance for The NEST House to help provide a place of refuge and hope to children and their families. Pictured (left to right): SkyChange Committee Members Myla Farmer, Makisha Howell and Robin Miller, and NEST Alliance directors Jan Hershner, Theresa Church, Pam Payne, Kendra Graybeal and Autumn Cline. Learn more about The NEST Alliance at www.thenestalliance.org and about SkyChange at www.skybest.com/skychange.

How Can I Protect Myself from Caller ID Spoofing?

Caller ID Spoofing occurs when a caller intentionally disguises their identity by altering their name and/or phone number that is displayed on your telephone.

One tactic commonly used by scammers, called Robocallers, is neighbor spoofing. Robocallers will alter their number to appear as a local number that could be similar to your own, to increase the likelihood that you will answer the phone call.

Unfortunately, these scam artists have the ability to frequently change the number transmitted to your caller ID to any number of their choosing at any time. Any telephone number is at risk of being used by Robocallers.

To minimize your risk of falling victim to spoofing scams, pay attention to the incoming calls you accept. Do not answer any calls from unfamiliar numbers. Do not provide any information or follow any instructions if prompted by an unknown caller.



and the cooperative business principles. The teams put together Cooperative Principles Skits, have a leadership awards banquet night and learn what it means to be a part of the greater good that cooperatives offer.

The week also includes workshops from a wide range of cooperative industries including the agriculture sector, credit unions, retail and telephone/broadband and electric utilities. Every activity is hands on and interactive. Camp also includes swimming, canoeing, sports, games and meeting new friends from all across the state.

The objectives are to educate, connect and promote the cooperative way of doing business and provide a fun learning experience for the students that are selected to attend. Students that are in their freshman year of high school and up to current seniors are able to apply for a spot.

Charter bus transportation is provided to and from designated stopping points along the route through the camp sponsorships, which are underwritten by sponsoring cooperatives. SkyLine/SkyBest will provide student transportation to the nearest bus stop location.

SkyLine will sponsor up to 10 area high school students to attend this year's program, and student participants are eligible to apply for a \$1,000 Jim Graham Cooperative Leadership Scholarship during their senior year of high school.

Camp applications are available through area high school guidance departments, all SkyLine Customer Center locations and SkyLine's website at www.skybest.com. The application deadline for this program is **Monday, April 11**. For more information, contact PR Administrator Karen Powell at 1-800-759-2226.

Recipe of the Month

Butterscotch Pie

Ingredients:

- 1 cup brown sugar, packed
- 4 tablespoons flour
- 2 egg yolks
- 2 cups milk
- 2 tablespoons butter
- 1 teaspoon vanilla
- 1 pie shell, baked

Meringue:

- 2 egg whites
- 2 tablespoons sugar

Instructions:

Mix brown sugar, flour, egg yolks and milk. Add butter. Cook over medium heat until thickened, stirring constantly. Remove from heat and stir in vanilla. Pour into prepared crust and let cool.

With mixer, beat the egg whites and sugar until it forms a peak. Spread smoothly over top of pie and brown briefly under broiler, watching constantly.

Recipe submitted by Edith McNeill of Ashe County

Commemorative Cookbook

The recipes we feature in our monthly newsletter come from SkyLine's commemorative cookbook. At just \$15 each, they make great gifts, and all proceeds will support area food banks. Call SkyLine at 118 to order yours.



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Max & Ultra line-ups!

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SkyBest

www.skybest.com/now

*Restrictions apply. SkyBest Internet 12 Mbps or faster speed is required. Visit website for more details.