

## Changes Announced for SkyLine Regional Directory



Recent merger and acquisition activity in the directory publishing industry has resulted in eliminating publishing contracts with independent telco providers for directories across the country, including SkyLine's regional directory that covers areas of Alleghany, Ashe, Avery and Watauga counties.

Going forward, SkyLine is partnering with Mountain Times Publications in its series of community telephone directories published annually across the High Country by providing up-to-date residential and business customer listings from our SkyLine/SkyBest service area. Through this new partnership, a limited number of printed directories will be available for pick-up at all SkyLine Customer Center locations, along with the newspaper organization's established distribution points across the region.

The first directory scheduled to be published through this new arrangement will be the Ashe Post and Times' Community Directory in September, followed by the October release of a new Banner Elk Community Directory and the December release of both the Watauga Community Directory and a new Alleghany Community Directory. A digital version of these directories also will be posted on our company website (skybest.com).

## Nominating Committee Meets

A nominating committee, appointed by the Board of Directors, met on Tuesday, August 2, at SkyLine Membership Corporation in West Jefferson. The committee members are: Chris Jones, Alleghany County; Jim Cox, Ashe County; Mike Davis, Avery County; Tim Hodges, Watauga County; and James Sherman, Johnson County.

The committee nominated the following members of SkyLine to be voted upon for directors at the Annual Meeting on October 4, 2022: R.C. Mitchell (Alleghany); D.C. Smith (Avery) and Kenneth McQueen (Johnson).

## October is National Co-op Month – Customer Appreciation Day is on September 30

Celebrated by more than 40,000 cooperatives nationwide during the month of October, National Co-op Month is an annual opportunity to raise awareness of a trusted, proven way to do business and build communities.

To kick off the national Cooperative Month promotion, SkyLine will host its annual Customer Appreciation Day on Friday, September 30 in conjunction with Annual Meeting early registration with special member treats and giveaways while they last. We hope our members and customers will drop by any of our five Customer Center locations on Friday, September 30 to let us say 'thank you.'

## 66th Annual Meeting Scheduled October 4 2022 Annual Meeting Announced

The 2022 Annual Meeting will be conducted at 10 a.m. Tuesday, October 4, at the newly-renovated Annex building, located above Little's Gym and across from SkyLine's West Jefferson Call Center on Highway 194 in West Jefferson. With the recent uptick of Covid-related cases across the region, social distancing and safety protocols will be observed. The Annual Meeting will comprise a brief business session only with reports from officers, election of directors, video presentation of scholarship winners and the announcement of door prizes.

To fulfill the requirements in establishing a quorum to proceed with the meeting and member participation in the election of directors, members may register for the meeting by visiting their local SkyLine Customer Center the previous week\* and receive information for the meeting including the agenda, official ballot for the election of directors and the Annual Meeting Report. A voting station will be set up at each Customer Center location, where members may cast their ballots and drop them in secure ballot boxes, and we will schedule early registration for our Shady Valley members in Johnson County on

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## Help Us "Rise & Shine" to Fight Hunger!



Recognizing the need to support local initiatives to minimize food insecurity is greater than ever, SkyLine will continue its annual breakfast food drive for area food pantries. Now in its ninth year, and beginning this month through October, our "Rise & Shine" food drive will accept donations of non-perishable breakfast items at each of our five Customer Center locations.

Beginning this month and while supplies last, all SkyLine/SkyBest Customer Service Centers will have shopping totes available for pick-up. We welcome all sizes of packaged breakfast food, including individually-sealed cereals, oatmeal and fruit items that can be included in area backpack initiatives for children. See related list of suggested non-perishable items. As our thank-you, please keep the tote for future use, and SkyLine will make delivery of these items to area food pantries, including the Solid Rock Food Closet, Ashe County Food Pantry, the Hunger and Health Coalition, Reaching Avery Ministry and the Shady Valley Baptist Church Food Pantry in early November.

SkyLine is grateful to join the community in support, including numerous individuals, churches and local organizations like those listed that are trying to help fill the hunger gaps that continue to exist across the region. We hope you will join us in this critical effort. As a local cooperative, we are reminded that the seventh cooperative principle is "concern for community." For more information about the food drive, please call your local SkyLine/SkyBest Customer Service Center at 118. Thank you!

## NEED TO CONTACT US?

### CUSTOMER SERVICE

LOCAL  
118

TOLL-FREE  
1-800-759-2226

### REPAIR SERVICE, 24/7

LOCAL  
611

TOLL-FREE  
1-877-475-9546

Additional Local  
Repair Service Numbers:

ALLEGHANY  
336-372-4444  
(10-DIGIT DIALING)

ASHE  
336-982-3111  
(10-DIGIT DIALING)

AVERY  
898-9250

WATAUGA  
297-4811

JOHNSON  
739-4500

LENOIR  
929-2872

### INTERNET TECH SUPPORT, 24/7

TOLL-FREE  
1-866-759-7591

### WORTH NOTING:

SkyLine Offices Close  
for Labor Day Holiday  
Monday, September 5

### STAFF:

Kim Shepherd  
Chief Executive Officer

Brian Tester  
Chief Operations Officer

Angie Poe  
Customer Service Manager

Jamey Jenkins  
Retail Sales Manager

Karen P. Powell  
Public Relations Administrator  
& Editor



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www.instagram.com/Skyline.Skybest

Wednesday, September 28 (see details below). A video recording of the business session will be aired on Sky-Zhone Channels 1 and 1001 at 10 a.m. Thursday, October 6 and again at 10 a.m. Saturday, October 8. The business session also will be posted to SkyLine's website ([www.skybest.com/AnnualMeeting](http://www.skybest.com/AnnualMeeting)) on October 6.

For those planning to attend in person, member registration will be scheduled from 9:00 to 9:45 a.m. at SkyLine's new Annex location. All members who register in advance or on the day of the meeting will receive a \$15 bill credit for the member gift, a \$10 voucher toward the purchase of a meal at one of the designated restaurants in the co-op's service area and will be entered into a drawing for one of six door prizes. Prizes will be announced at the close of the business session on October 4, and members do not have to be present to win.

"With the recent increase in Covid-related cases across our region, we are continuing to utilize a seamless and safer way for many of our members to participate in the process without having to be physically present on the day of the meeting," said SkyLine CEO Kim Shepherd.

Annual Meeting early registration will be conducted during the week prior to the meeting at SkyLine's Sparta, Boone and West Jefferson Customer Service Center locations, beginning Monday, September 26, through Friday, September 30 from 9 a.m. to 4 p.m. Member registration will be conducted from 9 a.m. to 4 p.m. on Tuesday, Thursday and Friday, September 27, 29 and 30 at the Banner Elk Customer Center\* (our five center locations are listed below). Additionally, early registration will be scheduled for our Shady Valley members in Johnson County from 2 to 6 p.m. Wednesday, September 28, at the Shady Rock School in Shady Valley.

For more information, please contact your local SkyLine office at 118 or 1-800-759-2226.

  
Secretary

\*Note limited hours/days of operation at the Banner Elk Customer Center.

### SkyLine Customer Center Locations

#### Allegheny County

199 Grayson Street, Sparta, 28675

#### Ashe County

##### West Jefferson Smart Home

1060 Mount Jefferson Road, West Jefferson, 28694

##### West Jefferson Call Center

1079 NC Hwy. 194 North, West Jefferson, 28694

#### Avery County

20 High Country Square, Hwy. 184, Banner Elk, 28604

#### Watauga County

217 Wilson Drive, Boone, 28607

Refer a Friend  
and get **\$25** credit  
for each referral!

Internet, Security, Medical Alert and TV only. Some restrictions apply.

Visit [www.skybest.com/referafriend](http://www.skybest.com/referafriend) for more details!



Deliver non-perishable items to SkyLine between September 1 - October 31

#### SUGGESTED ITEMS

- Oatmeal
- Whole-grain Cereals
- Hot Cereals
- Cream of Wheat
- Grits
- Gravy Mixes
- Pancake Mixes
- Muffin Mixes
- Granola Bars
- Syrup
- Fruit Juice Packs
- Canned or Dried Fruits
- Jam
- Powdered Milk
- Coffee
- Hot Chocolate
- Pop-Tarts

#### Items will benefit:

- Solid Rock Food Closet
- Ashe Food Pantry
- Hunger and Health Coalition
- Reaching Avery Ministry
- Shady Valley Baptist Church Food Pantry

#### Recipe of the Month

### Eggplant Parmesan

#### Ingredients:

- 2 eggplants
- 3 tablespoons olive oil
- 1 jar favorite marinara sauce
- 16 ounces ricotta cheese
- 8 ounces Parmesan cheese
- 2 cups fresh mozzarella cheese
- Salt and pepper
- Italian Seasoning

#### Instructions:

Slice eggplants and place on baking sheet. Sprinkle with Italian seasoning, add salt and pepper to taste and drizzle with olive oil. Bake at 400° for 15 minutes.

In a medium baking dish, ladle marinara sauce to cover the bottom of the dish. Layer the following on top of the sauce:

- eggplant slices
- ricotta cheese
- sprinkle with Parmesan cheese

Repeat layer and top with slices of mozzarella cheese. Bake at 375° until bubbly.

Recipe submitted by Lisa Houser of Ashe County

### Commemorative Cookbook

The recipes we feature in our monthly newsletter come from SkyLine's commemorative cookbook. At just \$15 each, they make great gifts, and all proceeds will support area food banks.

Call SkyLine at 118 to order yours.



#### Barbeques are fun with friends and family.

But they're even better when you have smoking fast internet speeds. With SkyBest fiber internet, you can stream movies and music and quickly share your favorite photos on social media about the fun night in your backyard.

Get 500 Mbps for only \$48/month when you bundle with phone and TV. Plus, new TV customers will save up to \$120!\*

**CALL 1-800-759-2226 OR VISIT US ONLINE AT [WWW.SKYBEST.COM](http://WWW.SKYBEST.COM) to sign up today.**

\*Certain restrictions apply. Expires 9.30.22. 24-month service agreement and an early termination fee applies for each service ordered. New internet customers only. Available in fiber-served communities only. Advertised price is for residential customers. Call for business rates.

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1-800-759-2226